Second Chance CPR Courses	Time	Before GST	After GST	Spectrum Safety Services Courses	Time	Before GST	After GST
Apex Healthcare Provider CPR	4 hours	\$ varies	\$ varies	H2S Alive	8 hours	\$ 160	\$ 168
H&S Basic Life Support - CPR	4 hours	\$ 85	\$ 89.25	Elevated Work Platform	8 hours	\$ 190	\$ 199.50
H&S Basic Life Support - Renewal	3 hours	\$ 70	\$ 73.50	Forklift/Telehandler	8+ hours	\$ 170	\$ 178.50
Babysitting Course (In-house)	9 hours	\$ 57.14	\$ 60.00	Ground Disturbance	8 hours	\$ 160	\$ 168
CPR – Level C	6 hours	\$ 90	\$ 94.50	Confined Space Rescue*	8 hours	\$ Inquire	\$ Inquire
Emergency First Aid with AED & CPR	8 hours	\$ 115	\$ 120.75	ESC Confined Space Entry & Monitor	8 hours	\$ 180	\$ 189
Child Care First Aid	17 hours	\$ 125	\$ 131.25	Industrial Confined Space Entry & Monitor *	8 hours	\$ 160	\$ 168
Standard First Aid with AED & CPR (Apex)	16 hours	\$ 150	\$ 157.50	ESC Fall Protection	9 hours	\$ 180	\$ 189
Standard First Aid – Recertification	9 hours	\$ 120	\$ 126	Industrial Fall Protection*	6 -9 hours	\$ 160	\$ 168
Mental Health First Aid	14 hours	\$190	\$199.50	Fire Extinguisher	4 hours	\$ 110	\$ 115.50
Standard First Aid with BLS/HCP	14 hours	\$ 140	\$ 147	CSO	4 hours	\$ 130	\$ 136.50
Standard First Aid Online Blended (Red Cross)	Online 8 hours In-Class 8 hours	\$ 50 \$ 90	\$ 52.50 \$ 94.50	Professional Driver Improvement Online	6 hours	\$ 99.95	\$ 104.95
Administrative Fees				Food Safety - Advanced	8 hours	\$ 100	\$ 105.00
Re-schedule / Course Transfer Fee		\$ 40	\$ 42.00	Flagging	4 hours	\$ 50	\$ 52.50
Re-take Spectrum Course		\$ 60	\$ 63.00	TDG (Instructor-led) *	4 hours	\$ 80	\$ 84.00
Re-Issue Certificate – First Aid ONL	\$ 25	\$ 26.25	TDG Self Study / Online		\$ 65 / \$34.95	\$ 68.25 / \$36.70	
				WHMIS (Instructor-led) *	4 hours	\$ 80	\$ 84.00
			WHMIS Self Study / Online		\$ 65 / \$29.95	\$ 68.25 / \$31.45	
Spectrum SAFETY SERVICES CPR & FIRST AID				Qualitative/Quantitative Fit Test 1. N95 or bring mask 2. Spectrum supply ½ or Full mask	30min~	1. \$30 2. \$50	1. \$31.50 2. \$52.50

* AED Machine / Supplies & Personal Protective Devices Available to Purchase, Please Inquire for More Information.

Thank you for choosing Spectrum Safety Services & Second Chance CPR as your Consumer's Choice for the best Safety Training Company: the last 10 years in a row! First Aid Training: the last 4 years in a row!

Cancellation Policy

Once an individual has registered and paid for a course, a spot is reserved for that individual. Class sizes are limited so we therefore employ a cancellation policy regarding refund or transfer of course fees. Once you have received confirmation of your reservation for the training course you will be liable for the entire course fee unless you give 2 full business days notification of cancellation.

Please note that since our administrative offices are closed on weekends and statutory holidays, business days do not include Saturdays, Sundays and statutory holidays.

For bookings cancelled with more than 2 full business days notice prior to the start of a course, registration fees will be refunded or transferred to another course at no cost or consequence. Changes to course bookings must be done in person or over the telephone during business hours. **Cancellation or transfer requests by email or voicemail are not allowed.**

For bookings cancelled with less than 2 full business days notice prior to the start of a course, registration fees are NOT refundable.

Consideration will be given to **in-person or telephone requests** to re-schedule a course after the cancellation deadline has passed, but NOT on the day of a course. A **transfer fee of \$40.00 will apply in this situation.** Transfers must be confirmed and paid at time of rescheduling and cannot be scheduled for more than 30 days into the future. Changes to course bookings must be done in person or over the telephone during regular business hours <u>PRIOR to the original course date</u>. Cancellation or transfer requests <u>are not accepted</u> by email or voice mail.

Refunds and course transfers will not be considered on the day of any course or for non-attendance (no-show) to a course.

Price Matching Policy

We will gladly match or discount any competitor's valid quote - without ever compromising our high standards of program and service excellence.

Cancelled or Postponed Events

Occasionally, courses are cancelled or postponed due to unforeseen circumstances such as weather conditions or situations affecting the instructor or attendance. Notification of any changes is made via email at least 24 hours prior to the scheduled start of the course. When this occurs, Spectrum Safety Services and Second Chance CPR & First Aid will make every effort to ensure you receive a prompt refund. Spectrum Safety Services and Second Chance CPR & First Aid assumes no liability for cancellation of courses for any reason. Any ancillary costs related to the student taking a class (including but not limited to: airfare, travel, hotel, per-diem, mileage, lost employee wages or salary) are the responsibility of the student and/or the employer. If a class is cancelled, Spectrum Safety and Second Chance CPR & First Aid's liability is limited to the amount of the registration fee ONLY. It is suggested that, prior to making any travel reservations, you contact our Registrar at (780) 429-6757 to confirm if a class has sufficient enrollment. If a course is cancelled, please contact us for information on receiving a refund. Please make sure to include/provide your transaction confirmation number so we can expedite your refund if applicable.

Our Privacy Policy

By purchasing a course online, you agree to receive email updates from us (e.g., changes to course location, time, etc.). Your personal information will not be shared at any other time with any other party but may be used to contact you once your certification expires, or to inform you about other courses we offer that may be of interest to you. If you have any questions about these terms and conditions, please call (**780**) **429-6757 prior to registering for your course**.

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